



WHAT TO DO WHEN... A New Member Joins

IF you are an Area Contact, you will receive a New Member email with a link to the members' profile on the WAY Website



Click "Send Message" on the New Member's profile and send a welcome email as soon as it is possible for you – most Area Contacts have a saved message that they send to all new members signposting different areas of the website/relevant facebook groups



Some members give some information about themselves on their profile – if you feel it is more appropriate for an Area Assist to do the welcome (for example, due to location or children or reason for bereavement etc..) then please do.



Please do not be disheartened if the New Member does not reply – there can be many reasons for this. However, you can keep your eye out for their name in the forum section of the website and on the main WAY Facebook page and reach out to them there, too.