

Diversity and Inclusion Training Resource Sheet

SCENARIOS – WHAT COULD YOU DO?

You are at an evening event where a member is speaking very intimately to another member who looks very uncomfortable.

What can you do?

SUGGESTIONS

- Don't assume that what you are seeing is what you think perhaps the member looks uncomfortable to you, but is actually just reacting to something private they are being told but check in to be sure, either then or later on.
- Interrupt (politely) at WAY events, people mix all the time so it should be easy to either join a conversation or find a reason to distract.
- Speak to the member at an appropriate time and explain you felt they were looking uncomfortable and ask if there's anything you can do to help.

An online post in a WAY subgroup contains some outdated words about race.

What can you do?

SUGGESTIONS

- Report the post/comment to the subgroup admins unacceptable/outdated phrases about any marginalised groups are not tolerated by the Facebook or Website charter and the post/comment can be removed by admins.
- Use it as an opportunity to politely challenge and educate depending on the
 phrasing and the context it may appear accidental rather than intending to upset, so
 perhaps a gentle reminder to not use those phrases/words but use 'these' instead
 would be better.
- Take a screenshot of the post or comment (especially if you feel it has been used to deliberately offend) and send to enquiries@widowedandyoung.org.uk where a member of staff will be able to help.



SUGGESTIONS

- Let the woman know what is being said about them they may be comfortable with everybody knowing and had given permission for the member to tell others – it may also be untrue.
- Politely challenge the member, asking if the woman is ok with personal information being shared.
- If the person is bisexual but has not given permission, remind those involved that it is not ok to 'out' somebody.
- Remind those involved that WAY is an inclusive organisation and all members should be treated respectfully and their personal information not shared without explicit consent.
- Check-in with the member being talked about and make sure they're ok.

Please note:

WAY has a membership policy which every WAY member has agreed to. Within this there is a code of conduct. If a member breaks this, it can be reported to enquiries@widowedandyoung.org.uk by the member directly affected by another members behaviour. WAY's GDPR rules will not allow staff to discuss another member's situation.